Our Place Priorities

Measure	Current per	formance	Last 2 years' performance
% of respondents satisfied or better with the Development Management service	n/a	%	90 80 70 60 50 40 30 20 10 0
% of major housing applications (>10 units) displaying a mix of house types reflecting local need in the HNS 2018	n/a	%	90 80 70 60 50 40 30 20 10 0
% of Major planning decisions within 13 weeks	88.9	%	120 100 80 60 40 20

% of Non-major planning decisions taken within 8 weeks

85.3



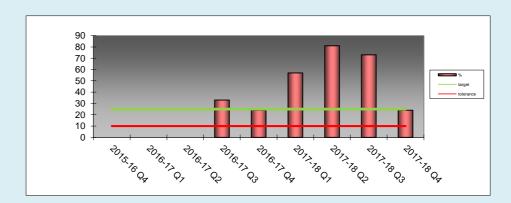
Hectares of employment land developed

Every 3 to 5 years

Please note that this is a new measure for which data has yet to be supplied

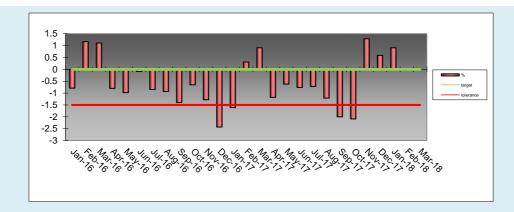
Me & My Learning - Sustained Job outcomes at 6 months - % of number of job outcomes

24.0



NNDR collection efficiency - performance against profile

0.0

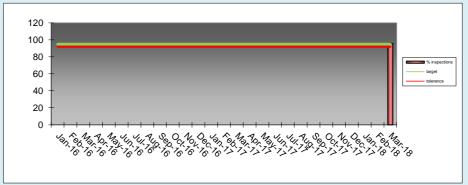


PL2 - Regeneration - Developing a thriving town centre and rural offer; attracting investment; recognised as a great place to invest, live and visit

Measure Current performance Last 2 years' performance

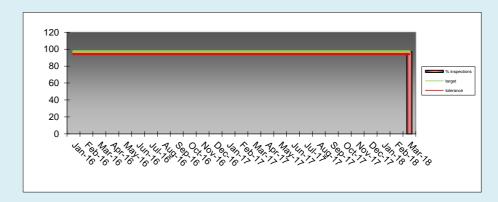
Food businesses Broadly Compliance figure – 4a = At inspection

96.0



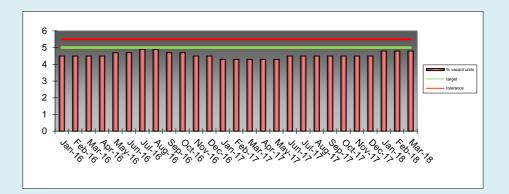
Food businesses Broadly Compliance figure - 4b = Post re-rate

96.9



Number of town centre vacant units expressed as a percentage

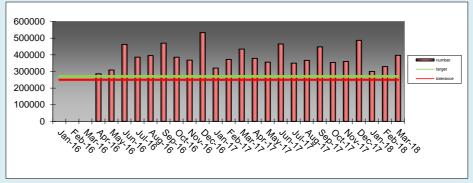
4.8



Town Centre Vitality: Footfall

396683

number



% of Farm/trade businesses in market catchment area and their confidence level in local economy and market operations

% n/a

80 70 60 50 40 30 20 10

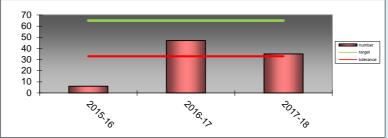
PL3 - Quality homes - Increasing the availability of good quality homes which meet local needs

Number of affordable homes completed

Measure

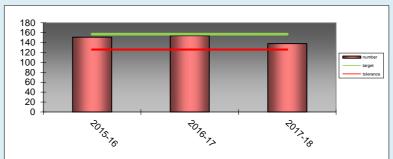
Current performance
number

Last 2 years' performance



Net additional dwellings compared with 2011 - annual figure

number

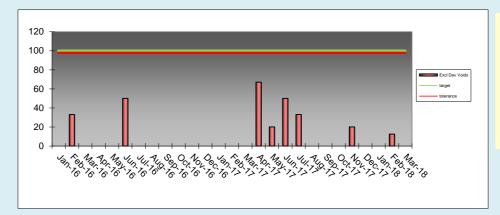


At 46% below this is just within tolerance. Relatively low levels attributed to low level of market housing completiosn as provision of the former is signficantly linked to the latter through Section 106 agreements

2011 completions = 157; 2017/18 competions = 138, so within tolerance (12% below 2011 level). This is a similar level to previous 2 years. The number of planning permissions granted in the last year or so give reason to be confident that completions will increase to above 2011 levels in 2018/19 and beyond.

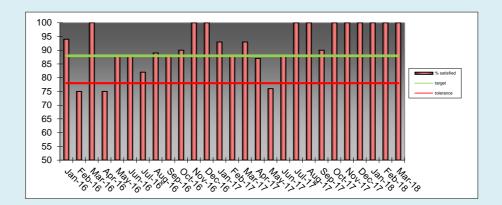
% of voids (Excluding Development Voids) that are relet in 18 working days

0



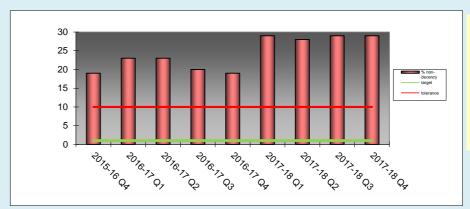
Performance shown is based on the existing contractor's performance, measured against the new definition, which will go forward to the new contract. The new definition is intended to drive a step-change in void turnaround performance, and is intended to be rigorous..

% of customers satisfied with the level and quality of housing repairs works undertaken in their home 100



% non decent Homes (public)

29



The decent homes non-decency figure reflects primarily the effect of a backlog of electrical works, for which contracts have been placed. Electrical works count for 24% of total non-decency. Only 5% of total non-decency is attributable to other factors.

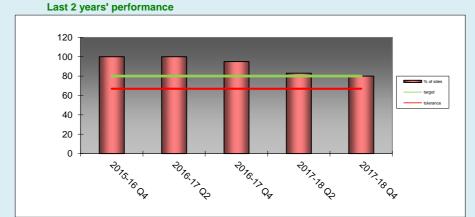
PL4 - Attractive environment - achieving a clean and attractive local environment

Measure

Current performance

Last 2 year

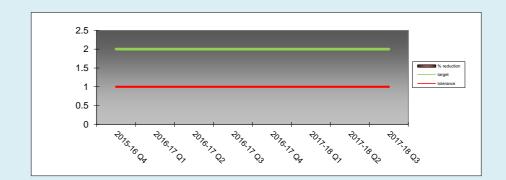
% of sites passing the litter, detritus and graffiti assessments in main gateways, priority neighbourhoods and key town centre streets.(20 sites) 80



Reduce the number of reported and confirmed fly tip incidents Boroughwide

% n/a





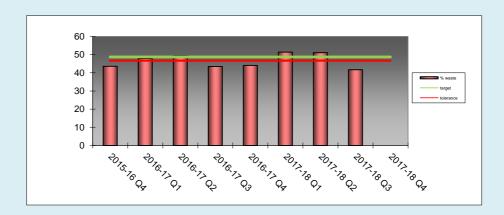
Maintain a satisfactory level of cleanup response re dog fouling

n/a

%

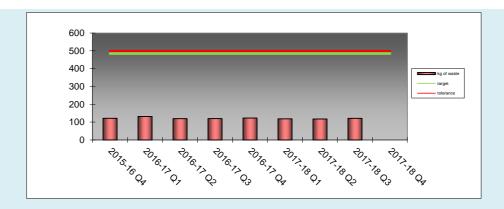
Percentage of household waste sent for reuse, recycling and composting quarterly

41.7



Kg of residual waste per household - quarterly

121.36 kg



PL5 - Well-connected Borough - Working with partners to improve physical and digital infrastructure

Measure

Current performance

Last 2 years' performance

39

Digital footfall - numbers using the digital suite for claim, employment or other online activity (ad hoc or regular)

number

